



ENT Associates of Worcester

Sinus • Hearing • Allergy

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NO SHOW & APPOINTMENT POLICY

At ENT Associates, we are committed to providing timely, high-quality care to all patients. Keeping scheduled appointments allows us to serve you and others effectively.

Cancellations & Rescheduling

If you need to cancel or reschedule an appointment, please notify our office at least 24 hours in advance.

Missed Appointments (No-Shows)

A missed appointment occurs when a patient does not arrive for a scheduled visit and does not provide advance notice.

Missed Appointment Fee **\$200.00**

These fees are not covered by insurance and are the patient's responsibility. Fees may be waived for emergencies or reasonable circumstances. Medicaid and certain plans may not allow fees.

Appointment Reminders

We provide reminders via phone, text, or email. Please keep your contact information up to date.

Repeated Missed Appointments

Repeated missed visits may result in changes to scheduling or transfer of care in accordance with regulations.

Acknowledgment

By scheduling an appointment, you acknowledge this policy.